

# Monthly Newsletter

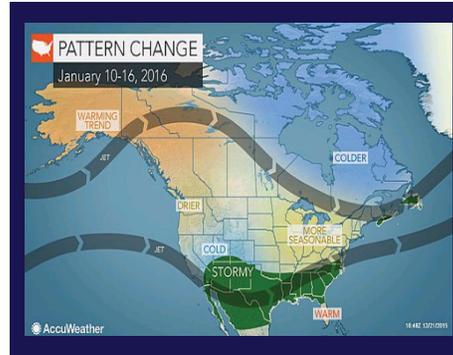
JANUARY 2016

## 10 Top Snowfalls in Philadelphia History

Here's a list of the worst snowstorms, by amount of white stuff dumped. Every one includes at least two days. Highest one-day total included, if available. Data comes from several National Weather Service sources.

1. 31 inches, Jan. 6-8, 1996 (27.6 inches fell on Jan. 7)
2. 28.5 inches, Feb. 5-6, 2010 (21.9 inches fell on Feb. 6). Area high: 30.0 inches in Ridley Park, Delaware County
3. 23.2 inches, Dec. 19-20, 2009 (22.5 inches on Dec. 19). Area high: 25 inches in Swedesboro, Gloucester County
4. 21.3 inches, Feb. 11-12, 1983 (21.1 inches on Feb. 11)
5. 21 inches, Dec. 25-26, 1909 (15.5 inches on Dec. 26, 1909)
6. 19.4 inches, April 3-4, 1915 (19.0 inches on April 3)
7. 18.9 inches, Feb. 12-14, 1899
8. 18.7 inches, Feb. 16-17, 2003 (16.0 on Feb. 16). Area high: 24.5 inches in city's Byberry section
9. 16.7 inches, Jan. 22-24, 1935
- 10 (tie). 15.1 inches, Feb. 28-March 1, 1941
- 10 (tie). 15.1 inches, Jan. 26-27, 2011 (14.2 inches on Jan. 26). Area high: 19 inches, Verga, Gloucester County

## JANUARY TO YIELD FIRST OUTBREAK OF ICY AIR IN EASTERN, CENTRAL US



With winter officially beginning Monday evening, when will winter weather arrive and take hold in the central and eastern United States? Winter officially began at 11:49 p.m. EST (10:49 p.m. CST) on Dec. 21, 2015. The lack of persistent cold air and snow in the Central and Eastern states has millions of people wondering if winter weather will ever arrive and stay for a while. This past November was one of the warmest on record in much of the Central and Eastern states. December is following in the footsteps of November, with temperatures averaging 6 to 12 degrees Fahrenheit above normal in many areas east of the Rockies.

While locked-in cold may still be weeks away, there are signs of more significant and more frequent visits from cold air east of the Rockies in January. AccuWeather Chief Long-Range Meteorologist Paul Pastelok expects a partial change in the weather pattern to begin shortly after the start of the new year. "We are not looking at a complete change in the pattern, but rather an easing of the bouts of record-breaking temperatures," Pastelok said. Pastelok added that an anticipated change in the storm track over the northern Pacific that would translate to periodic southward dips in the jet stream in the central and eastern part of the nation during January.

The jet stream is a high-speed river of air high in the atmosphere, which guides weather systems along and tends to separate cold air to its north and warm air to its south. The end result is likely to bring more of a balance between days with below-average temperatures and above-average temperatures. While the milder days could still outnumber the cold days, there would be very few or no days with record highs.

For more on this story, go to [www.accuweather.com](http://www.accuweather.com)

## ANN TRANCHITELLA, CLIENT SUPPORT SERVICES MANAGER

Although she's been in the snow and ice industry for just over a year, Ann Tranchitella has become an invaluable part of the team in her role as Client Support Services Manager at About Time Snow, according to Jennifer Bubba, COO.

"Ann always goes above and beyond the call of duty. (She) worked tirelessly last snow season to make sure our clients were happy," Bubba says. "She spent many overnights manning the phone and remained calm and collected under pressure."

Tranchitella proved her exemplary customer service skills last winter during an 8 to 10-inch snow event. "The service provider did not show up at a major retailer's site," Bubba says. "Ann jumped through hoops to get [the site] covered and mediated the service failure with the client while maintaining constant professionalism despite the stressful nature of the situation."

Bubba notes that Tranchitella continuously looks for innovative and creative solutions to make the team better and to ensure the highest level of customer satisfaction. "She has researched different and creative ways to find new service providers," Bubba says, adding that Tranchitella was instrumental in designing the company's database application for better tracking. Tranchitella takes an interest in the industry and is active in gaining more knowledge.

"She is a snow professional and an asset to the team," Bubba says. "I can't imagine a snow season without her!"



## ATS SNOW QUOTE

*"Winter invites white; white invites silence; silence invites peace.*

*You see, there is so much peace in walking on the snow!"*

*-Mehmet Murat ildan*